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Communicating with Excellence (PLE100)



Course objectives.

Upon completion of this course, the participant should be able to:

- Assess their communication skill level
- Comprehend the art of two way communication
- Develop better listening skills
- Understand non-verbal messages they are sending and how to adapt for clearer communication
- Learn to read the non-verbal messages being received
- Develop techniques for projecting a positive verbal message
- Improve their ability to give feedback without judgment
- Utilize techniques to effectively manage voicemail
- Learn how to write clear and concise e-mails
- Create action plans and apply the training to life

Participants Receive

- Coaching throughout the session
- Written and verbal evaluation of strengths/ areas for improvement
- A workbook/reference manual

Prerequisite

Completion of the Everything DiSC Workplace Assessment

Faculty

Training Edge Facilitator
Philips clinical service specialist

Locations

Course may be held in Philips central locations in Alpharetta, Georgia; Bothell, Washington; and Cleveland, Ohio. Other locations may be offered.



For more information

Contact a Philips ultrasound clinical services coordinator at 800-522-7022 and visit our education catalog at

www.learningconnection.philips.com/ultrasound

