

The logo consists of a white square with rounded corners on the right side, containing the word "PHILIPS" in blue, bold, sans-serif capital letters. Below this square is a dark teal gradient bar that tapers to the right, containing the words "Clinical Education" in white, sans-serif text.

PHILIPS

Clinical Education

Ultrasound Clinical Services

Virtual Instructor Led and Speaker Led Rescheduling and Cancellation Policy

Please take a moment to review the following Philips rescheduling and cancellation policy to help ensure you get the most from your virtual education experience.

As a Healthcare company, we are highly regulated and must adhere to NEMA code guidelines, Sunshine Act, Medicare Fraud and Abuse guidelines and subscribe to the AdvaMed Code of Ethics on interactions with healthcare professionals. Our internal policies have been structured around these regulations and guidelines and prohibit us from making payments directly to customers.

Philips Healthcare reserves the right to cancel virtual classes and/or programs for which there is insufficient enrollment, to close a virtual class when the enrollment limit in that class is reached and to make any schedule changes as necessary, including a change in time, days, or instructor. In the event of cancellation, we will notify each registrant by email and will offer to reschedule the registrant. Philips Healthcare is not responsible for any other related expenses.

Technical Failure

If a technical failure at the attendee's home or workplace prevents access to the live session, the attendee will be offered a chance to reschedule the session. It is the responsibility of the attendee to confirm system requirements and test their computers prior to the start of the virtual session.

A maximum of 1 rescheduling attempt will be allowed within 1 calendar year from the purchase of the tuition.

